



Update from the Consortium of Lancashire & Cumbria LMCs

Tuesday 2nd June 2026

LURGENT – FP69/ NATIONAL PATIENT LIST VALIDATION EXERCISE: PRACTICES ADVISED TO REVIEW AND CHALLENGE PATIENT LIST

Practices are reminded that the FP69 response period has reduced from six months to three months for flags raised from 1 October 2025. Practices are advised to be alert to the ongoing national patient list validation exercise being undertaken as part of the current contractual arrangements.

We understand that practices may receive lists of patients identified through national data matching processes as potentially being “ghost patients” or patients whose registration details require validation.

Please do not assume these lists are accurate.

Importantly, practices have the opportunity to review and challenge these lists before patients progress further down the removal pathway. If no action is taken, patients may subsequently receive a letter asking them to confirm their details and, if no response is received, may ultimately be deducted from the practice list.

The LMC is concerned that this process may result in the inappropriate removal of legitimate patients for reasons entirely unrelated to whether they genuinely remain registered or resident. Examples may include:

- Patients ignoring administrative letters
- Limited English proficiency / language barriers
- Literacy difficulties
- Patients assuming correspondence is spam or fraudulent
- Vulnerable, elderly, deprived or transient patient groups
- Patients who are disengaged administratively but continue to access care

Practices are therefore strongly encouraged to:

- Actively review any lists shared with them
- *Challenge or retain patients where there is reasonable evidence they are genuine active patients*
- Use local knowledge, recent consultations, prescribing activity, long-term condition reviews or other relevant information to inform decisions
- Ensure relevant administrative and clinical teams are aware of this process

Practices should also be mindful that inappropriate patient deductions can have wider consequences including:

- Disruption to patient care and continuity
- Patient distress when removal is discovered unexpectedly
- Impact on practice list size and associated funding streams
- Potential downstream implications for PCN population figures and planning



We would be grateful if practices could notify the LMC of any concerns, (anonymous) examples of apparent false positives, patient harm, workload impact or significant numbers of challenged cases, as this intelligence will help inform ongoing discussions and escalation where appropriate.

Bottom line: please review these lists carefully and do not allow patients to be removed by default where you believe they are legitimate registered patients.

Links you may find useful:

[Practice list validation](#)

[FP69 flags | PCSE](#)

[GP Practice List Reconciliation | PCSE](#)

[Data quality checks | PCSE](#)

Change in LMC Office Roles

Following some recent changes within the office, there has been a change to roles within the Consortium team.

Mikaela George will now be the Executive Lead for Lancashire Coastal LMC, taking over from Toni Parker. Toni will now be focusing more of her time on leading and developing the Consortium's training and education offer across Lancashire and Cumbria.

Contact details are as follows:

Mikaela George
Executive Lead – Lancashire Coastal LMC
Email: mikaela.george@nwlmc.org

Toni Parker
Enhanced Training & Development Lead
Email: toni.parker@nwlmc.org

Practices are encouraged to contact the appropriate lead going forward depending on the nature of the query.

LMC Vacancies

Three of our five Committees currently have seats available for GP representation:

- Lancashire Coastal LMC: several vacancies available
- Central Lancashire LMC: 2 vacancies available (1 for Greater Preston & 1 for Chorley & South Ribble)
- Lancashire Pennine LMC: 1 vacancy available (Rossendale)

Please let us know if you are interested in being a LMC member or would [like to find out more](#).

[You can find your LMC representatives on our website here.](#)





Update from the Consortium of Lancashire & Cumbria LMCs

New dedicated access to IRS (mental health response) for GPs

Message from Donna Robinson, Chief Operating Officer and Dr Gareth Thomas, Chief Medical Officer and Deputy CEO at Lancashire and South Cumbria NHS Foundation Trust (LSCFT)

Dear GP colleague,

We understand that it is sometimes difficult to reach the Initial Response Service (IRS) at LSCFT in a timely manner due to the demand on the service.

Following recent partnership discussions with GP colleagues and the Local Medical Committee (LMC), we have now set up and tested a dedicated healthcare professional (HCP) urgent referral Line for GPs, to allow direct and timely contact to the IRS, negating the waits on our 0800 numbers.

This line will go live at 9am on Monday 1 June 2026 and will run as a trial for one month initially. During this time, we would really appreciate your feedback on its effectiveness.

Please refer to the new process ([attached](#)) for this pilot phase based upon the nationally agreed triage tool for mental health. This phone line is for healthcare professionals only and is not to be shared with the general public, who can still access support on the usual numbers.

Safeguarding Work – Request for Examples from Practices

Following recent discussions with Local Authority safeguarding teams, the LMC is gathering examples of safeguarding related work that practices believe falls outside the statutory or contractual responsibilities of general practice, or which is creating significant workload pressures.

Examples raised so far include:

- Lengthy safeguarding chronologies or audits
- Requests to complete DoLS assessments
- Detailed narrative safeguarding reports requiring significant GP time
- Requests for urgent information or attendance outside commissioned arrangements

We would be grateful if practices could send anonymised examples of requests they have received, along with a short explanation of the concern or workload impact. Please include NHS number only and do not send patient-identifiable information.

Examples from all areas are welcome. However, following a constructive discussion with Westmorland & Furness Local Authority, they are particularly keen to receive examples relating to Adult Safeguarding requests and processes.

This work will help inform ongoing discussions regarding clarity of responsibilities, workload pressures, commissioning arrangements and consistency of approach across the system.

[Please send examples to Mikaela.](#)





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GP Registrars and trainers demand action on FourteenFish

The GP registrars committee (GPRC) remain concerned about the ongoing issues with the FourteenFish ePortfolio platform, including the withdrawal of the Consult function and wider operational problems following changes introduced by Optum.

Over recent months, GP registrars, trainers and TPDs have experienced the negative impact these changes are having on training, WPBAs, consultation recording, SCA preparation and progression towards ARCP. Therefore, GPRC have [launched a petition for GP registrars and trainers](#), that calls for:

- urgent mitigations to address the impact of ongoing platform issues;
- express serious concerns about Optum's ability to provide a reliable and sustainable service that meets the needs of GP registrars and trainers;
- call on the RCGP to engage with registrars on the long-term future of the ePortfolio platform, including consideration of alternative provision models.

It is encouraged all GP registrars and trainers who are concerned, to [sign the petition](#).

Public Sector Self-Compassion at Work Programme (L&SC only)

As a reminder, Amanda Super Consulting has been commissioned to deliver a range of programmes, including the Public Sector Self-Compassion at Work Programme.

Delivered over four flexible modules, the programme provides a practical introduction to self-compassion and is open to all General Practice staff, including receptionists, medical secretaries, and administrative teams.

To register for immediate free access, please contact Rebecca.Noblett@nwlmc.org.

LMC HR Hints & Tips: Poor Performance Webinar – Friday 5th June 2026

As part of our HR Hints and Tips series, the LMC HR Service is hosting a focused 30 minute webinar on [poor performance](#) in the workplace.

The details are below:

- Date: Friday 5th June 2026
- Time: 1:00pm - 1:30pm
- £35 per person to attend
- Online via Microsoft Teams

The shorter sessions are designed to provide timely support around upcoming and helping you stay informed without needing to commit to longer training events.

To book a place, please contact [Rebecca Noblett](#).





Update from the Consortium of Lancashire & Cumbria LMCs

Cameron Fund – the GPs' own charity

The Cameron Fund is the GPs' own charity, the only medical charity which solely supports GP and their families in times of financial need, whether through ill-health, disability, bereavement, relationship breakdown or loss of employment.

To be eligible for assistance applicants must have worked as an NHS GP for at least one year, and ST3 GP Registrars can apply for interest-free loans for exams. The help is usually a monthly grant towards essential family living expenses, and by referring applicants to a Money Adviser who advises on benefits, debts and budgeting.

Over recent years there has been increase in GPs needing help, whilst the Cameron Fund income has struggled to keep pace. Half the income comes from the original investment fund, and it relies on donations from LMCs and individual GPs for the rest.


Find out how you can apply for help, or how you can help by donating: www.cameronfund.org.uk

Let's talk liver cancer (L&SC)

Free webinar for primary care professionals in Lancashire and South Cumbria.

Tuesday 30 June 2026, 12:30 – 13:15.

[REGISTER NOW](#)



LMC OCCUPATIONAL HEALTH SERVICE

The LMC offers an Occupational Health Service designed to support General Practice and their employees.

WHAT WE OFFER

- Absence Medicals/ Absence Management Referrals – £300
- Ill Health Retirement Reports – approx. £600–£700*
*(subject to case review)

WHY CHOOSE US



Services delivered by experienced GPs with occupational health expertise.

- Confidential
- No referral threshold
- Quick turn around
- Accessible & Local

SERVICE LOCATIONS

- Castle Medical Group, Clitheroe
- Garstang Medical Practice, Preston
- Site visits for bulk requests can be arranged.
- Video consultations will also be considered.

CONTACT

-  mariah.desylva@nwlmc.org
-  nwlmc.org/support/lmc-occupational-health-service

